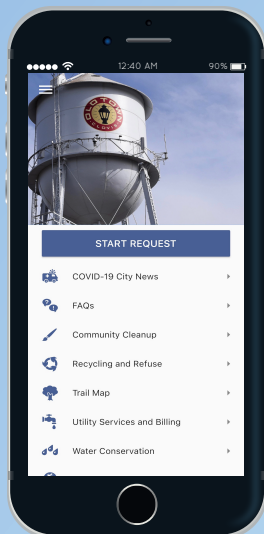




CITY of CLOVIS

PUBLIC UTILITIES

Spring 2024 Official Community Clean-Up Notice



Download our mobile app!

- ★ Streetlight out?
- ★ City Park not maintained?
- ★ See a pothole that needs filling?
- ★ Graffiti making a mess of your neighborhood?



Tap right into your city and report the issue fast with **GOClovis!**
Just select your issue and take a picture - the app knows the location and sends it right into the city's CRM System.

FOR MORE INFORMATION ON WASTE DISPOSAL, CONTACT:

Residential Trash, Greenwaste, & Recycling

Service issues, broken/stolen carts

City of Clovis Solid Waste Division (559) 324-2604

Hours of Operation: Weekdays, 7:00 AM to 4:00 PM

Customer Service Hours: Weekdays, 8:00 AM to 3:00 PM

Utilities Maintenance

Street Maintenance

Water Maintenance

Sewer Maintenance

Hours of Operation: Weekdays, 7:00 AM to 4:00 PM (559) 324-2600

Customer Service Hours: Weekdays, 7:00 AM to 3:00 PM

Park Reservation Information

(Please note that we cannot finalize reservations over the phone.)

Office hours: Weekdays, 7:00 AM to 4:00 PM (559) 324-2600

Start/Stop Service

24 hour automated service (559) 324-2130

(At first automated voice selection, dial "1".

To start service, dial "1" again.)

Billing/Finance Department

City of Clovis Finance Department (559) 324-2130

(Dial option "5" for a customer service representative.)

Office hours: Weekdays, 8:00 AM to 4:30 PM

Emergency After Hours (559) 324-2600

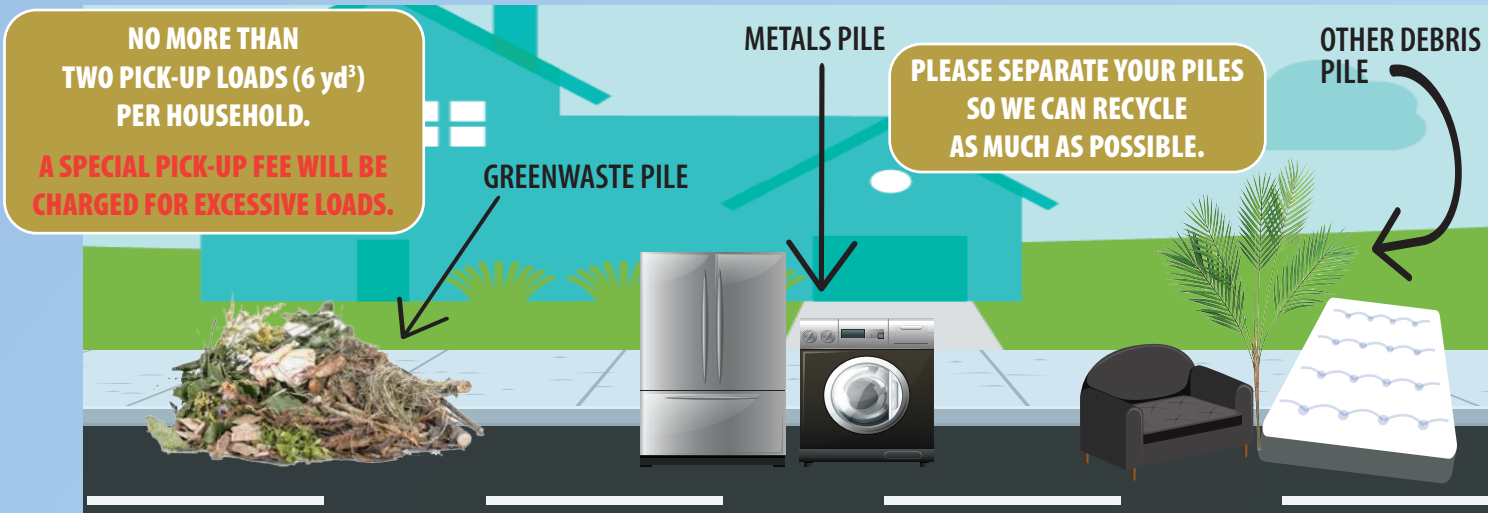
Visit the city website at www.cityofclovis.com

*(Click on **Residents**, then click **Public Utilities**.)*

Republic Services (559) 275-1551

Office hours: Weekdays, 8:00 AM to 5:00 PM

ONLY Debris That Qualifies Will Be Picked Up!



GREENWASTE

Prunings cut into 4' length

Lumber cut into 4' length
Tree trunks cut into 12" lengths
Tree stumps/rootballs 12" diameter or less

Weeds, grass clippings, leaves, and food waste should be placed in your greenwaste/organics cart for regular weekly pick-up.

Separate your debris by categories

METAL

Refrigerators - secure or remove doors
Metal lawn mowers - remove fluids
Metal lawn furniture
Metal pipe - 10' or less in length
Metal car parts - remove fluids

Appliances
Stoves
Water heaters
Swing sets

OTHER DEBRIS

Mattresses Furniture
Carpeting and padding - rolled and tied
Doors - remove all metal hardware
Bagged and boxed debris
Only open, dry and empty paint cans
Palm fronds
Basketball hoops*

*(cut in half or disassembled and laying on side only. Upright hoops will not be picked up.)



Will Pick Up

Will NOT Pick Up

Prunings longer than 4' lengths

Dirt or sod
Tree trunks larger than 12" lengths
Tree stumps/rootballs larger than 12" diameter
Dimensional lumber greater than 4' x 6'
Railroad ties and treated lumber



Propane tanks
Metal drums - larger than 10 gallons
Electronic waste

Asphalt Bricks Cement
Concrete Car batteries Dirt
Motor Oil Roofing material
Paint Rocks Sod Tile Tires
Cardboard drums (larger than 10 gallons)
Televisions Construction debris (of any kind)

Batteries

Batteries are considered hazardous waste. Visit www.call2recycle.org or call 1-800-8-BATTERY to find the name and address of a location near you. All types of batteries may be brought to the hazardous household waste drop-off events for recycling.

For more information, please call Fresno County Resources Division at (559) 600-4259.

Repurposing made easy:

The City of Clovis has partnered with **Habitat for Humanity Greater Fresno Area** and the **Clovis ReStore** for a pilot project to divert reusable items (appliances, furniture, etc.) from hitting the landfill during community clean-up days.

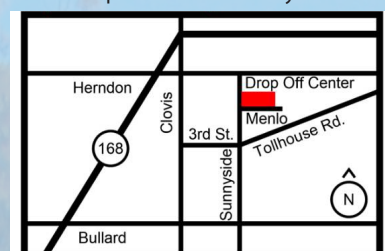
The process is very easy. ReStore representatives may be in your neighborhoods during pick-up days looking for reusable items that can be salvaged and sold at ReStore to generate funding for Habitat's Home Building and Preservation programs in our City. A donation receipt will be left at your door if something is picked up.

So, if you are remodeling, have **extra building materials** (paint, etc.), or **are changing out fixtures around the home**, think about keeping them in good shape to donate to a worthy cause and to help save them from hitting our landfill.

For any questions on what to donate or to schedule a donation pick-up at your home, please call Clovis ReStore at (559) 237-7867.

 **Habitat for Humanity**
ReStore

Now Open! The City of Clovis Drop-Off Center located at 79 N. Sunnyside Ave. is now open for City customers to drop off items such as Antifreeze, Batteries, Oil, and Paint (ABOP). There is no charge for residential hazardous waste, but there are limits on the types and quantities of items accepted. For more information, please call (559) 324-2604. For the disposal of other hazardous waste not accepted at the facility, please visit www.cleanupfresnocounty.com to find a drop-off location near you.



Rules and Service Information for Residential Community Clean-Up

This is your official notice and schedule for the City of Clovis semi-annual Community Clean-Up Program, which provides for your disposal of many items not picked up through normal weekly waste collection services.

Which Residences? Single-family residences that are City of Clovis refuse customers. If your home is in a single-family complex, such as a PUD or condominium, please call your association for any special instructions.

When? A map is attached showing the pick-up date in your area. Put out your debris before 6:00 a.m. on the scheduled pick-up day, but absolutely **no sooner than 2 weeks prior** to that day. Every effort will be made to pick-up your debris on the designated day. If it is not, please leave it out for pick-up on the following day. ***Placing waste out prior to two weeks before scheduled pick-up day will result in a special pick-up fee.***

How? Because the City of Clovis recycles everything possible, it's important for everything to be separated into three categories: greenwaste, metal, and other debris (see chart). **Do not block gutters, traffic lanes, or bicycle lanes. Separate trucks will pick-up the materials at various times of the day. Some debris may be picked up earlier than your scheduled day but the trucks will return on the scheduled day to pick-up the rest of the debris. Be sure to have it out by 6:00 a.m.**

Keep
gutters clean
of debris.
Keep bicycle
and traffic
lanes clear.

What Debris Will Be Picked Up? Please refer to Page 1 for accepted and not accepted materials for your Community Clean-Up Program. Residents will be responsible for the proper disposal of unaccepted items that are left on the curb. Each residence is eligible to dispose of no more than 6 cubic yards of trash twice per year through the Community Clean-Up Program. Exceeding the limit of materials accepted will incur costs to the resident or homeowner.

Are There Any Restrictions? Yes. Because the semi-annual pick-up is such a major undertaking, we must require compliance with the following rules:

1. A special pick-up fee will be charged to the property owner and/or service address if any of the following conditions exist:

- Items placed out sooner than 2 weeks prior to the designated date
- Items placed out later than 6:00 a.m. on the scheduled pick-up day
- Debris hauled in from another location
- Excessive quantity – the program is limited to no more than 2 pick-up loads of debris per household
- Anything placed out after that type of material has already been collected in your neighborhood
- Debris and materials that are not properly separated

2. Debris is to be placed at the curb directly in front of the property from which it is removed.

3. There will be ***NO ALLEY PICK-UP.***

4. All vehicles must be parked off the street during the day of collection until items are picked up. This reduces potential property damage and facilitates pick-up. Please keep all debris piles at least 6 feet from a vehicle.

5. Do not use your gray, blue, or green carts to hold community clean-up items. These carts will only be emptied by the regular drivers on your regularly scheduled pick-up day.

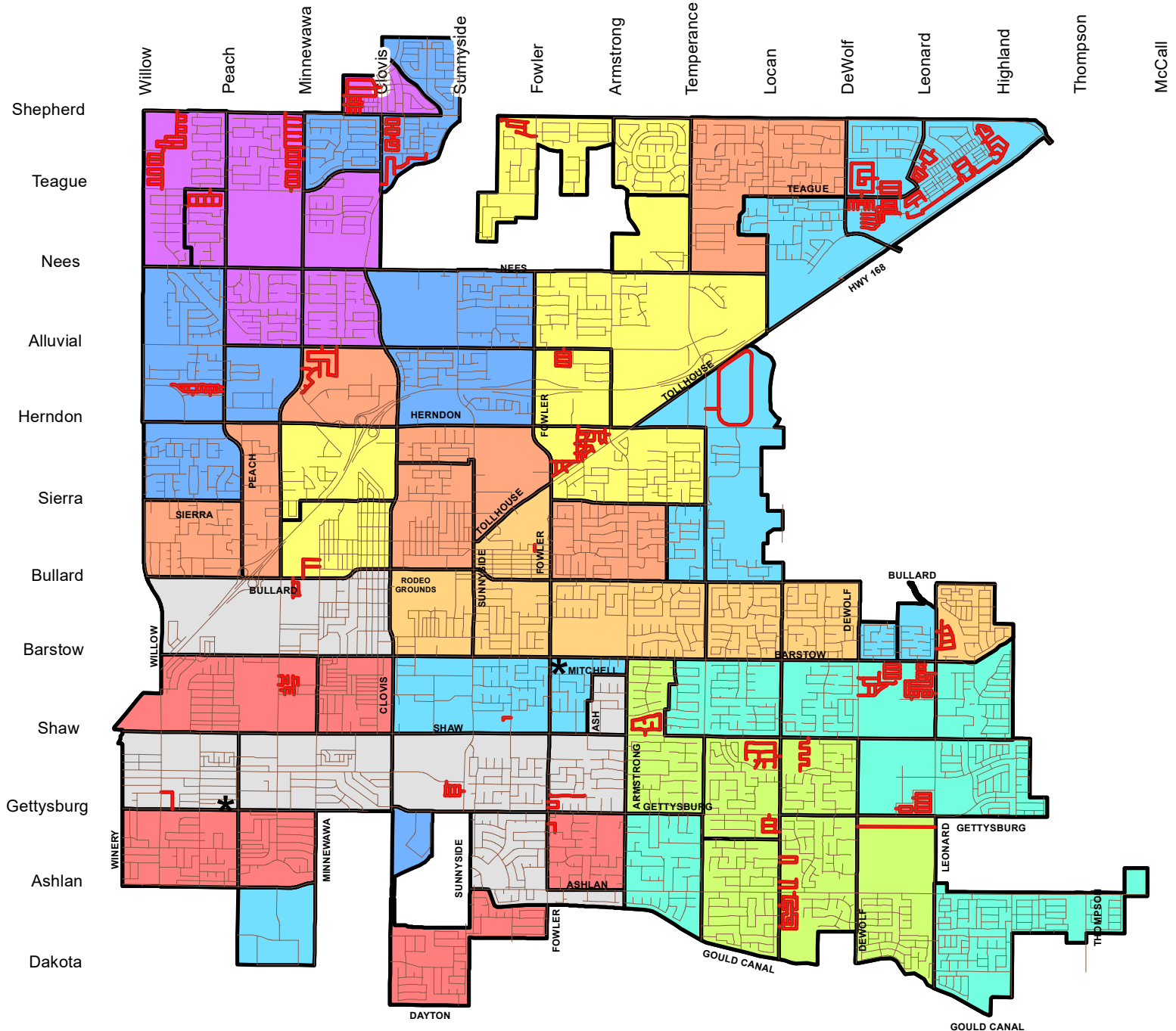
6. A clean-up fee will be charged to the property owner for cleanup of any spillage caused by the placement of prohibited items.

*Residential clean-up and recycling serves the homeowners of Clovis.
Please help us make it efficient and successful.*

City of Clovis

Residential Street Sweeping

Service Schedule



— Private streets are not swept by the city.

Service Day

1st & 3rd Monday	1st & 3rd Tuesday	1st & 3rd Wednesday	1st & 3rd Thursday	1st & 3rd Friday
2nd & 4th Monday	2nd & 4th Tuesday	2nd & 4th Wednesday	2nd & 4th Thursday	2nd & 4th Friday

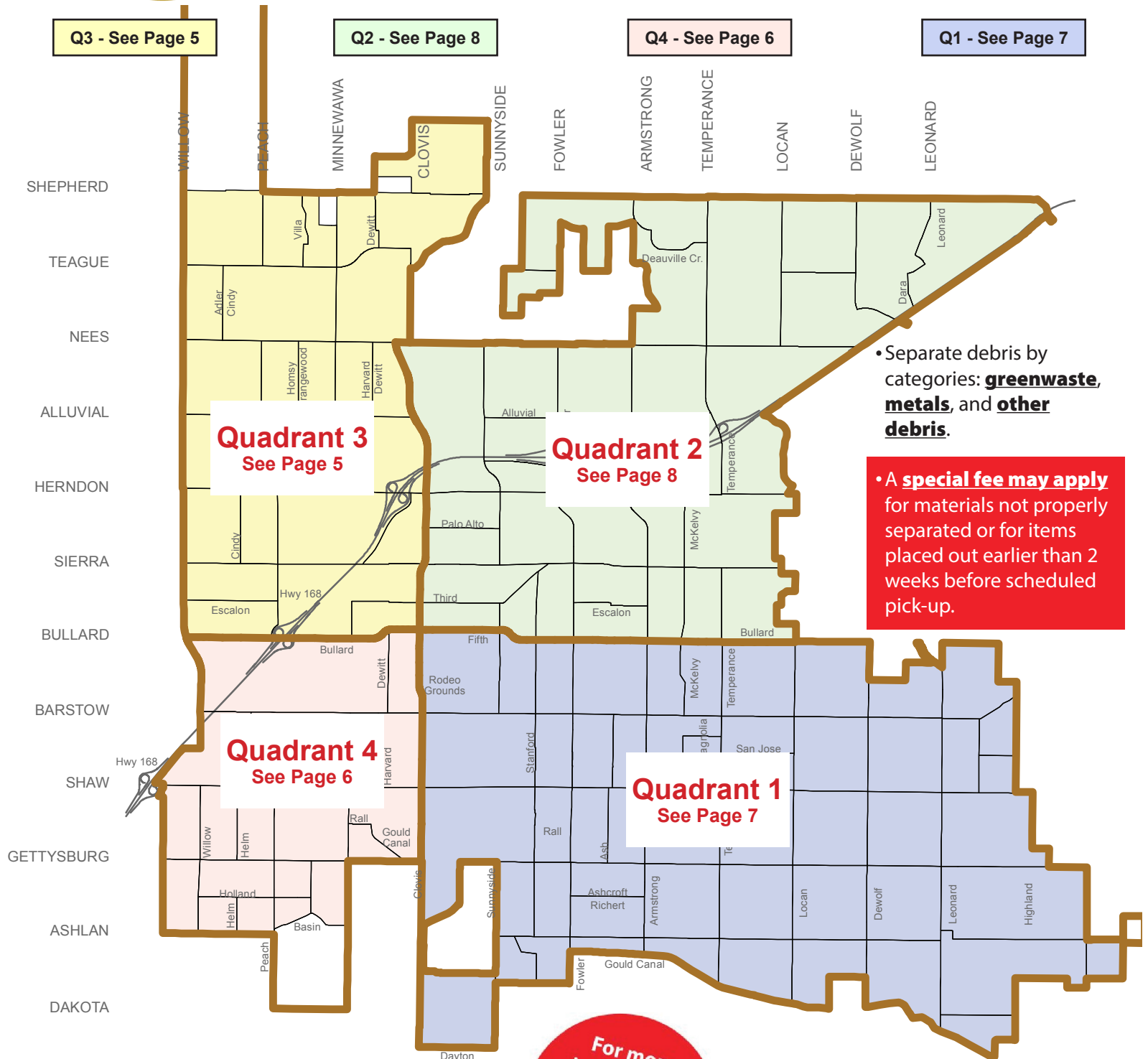
Vehicles and other objects (basketball hoops, skating ramps, etc.) must be off the street and sidewalk between the hours of 6:00 a.m. and 2:30 p.m. on scheduled sweeping and refuse pick-up days. If you have any questions regarding the sweeping schedule please call 324-2604.

Note: Private streets and communities (*) are not swept / No sweeping on holidays

**Single
Family
Residential
Refuse
Customers
Only**

Spring 2024 Clovis Residential Community Clean-Up Program

Some debris may be picked up earlier than your scheduled day but the trucks will return on the scheduled day to pick up the rest of the debris.



• Separate debris by categories: **greenwaste**, **metals**, and **other debris**.

• A **special fee may apply** for materials not properly separated or for items placed out earlier than 2 weeks before scheduled pick-up.



For more
information
call:
324-2604

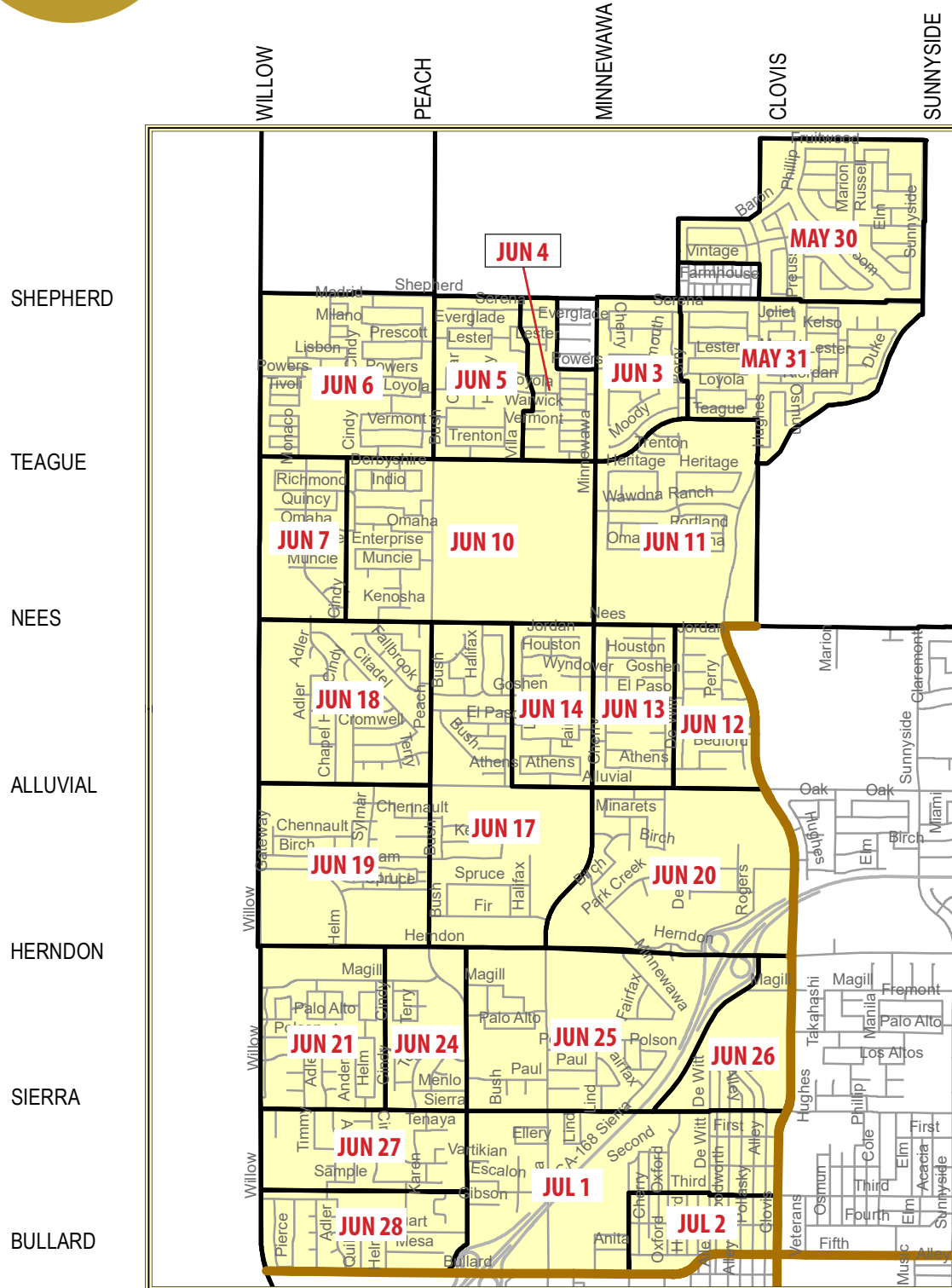
Visit the city website at
www.cityofclovis.com,
click on **Residents**,
then click on **Public Utilities**.

Quadrant 3

Single
Family
Residential
Refuse
Customers
Only

Spring 2024 Clovis Residential Community Clean-Up Program

Some debris may be picked up earlier than your scheduled day but the trucks will return on the scheduled day to pick up the rest of the debris.



For more information call: (559) 324-2604
or visit www.cityofclovis.com (Click on Residents)

Community
Clean-Up Viewer

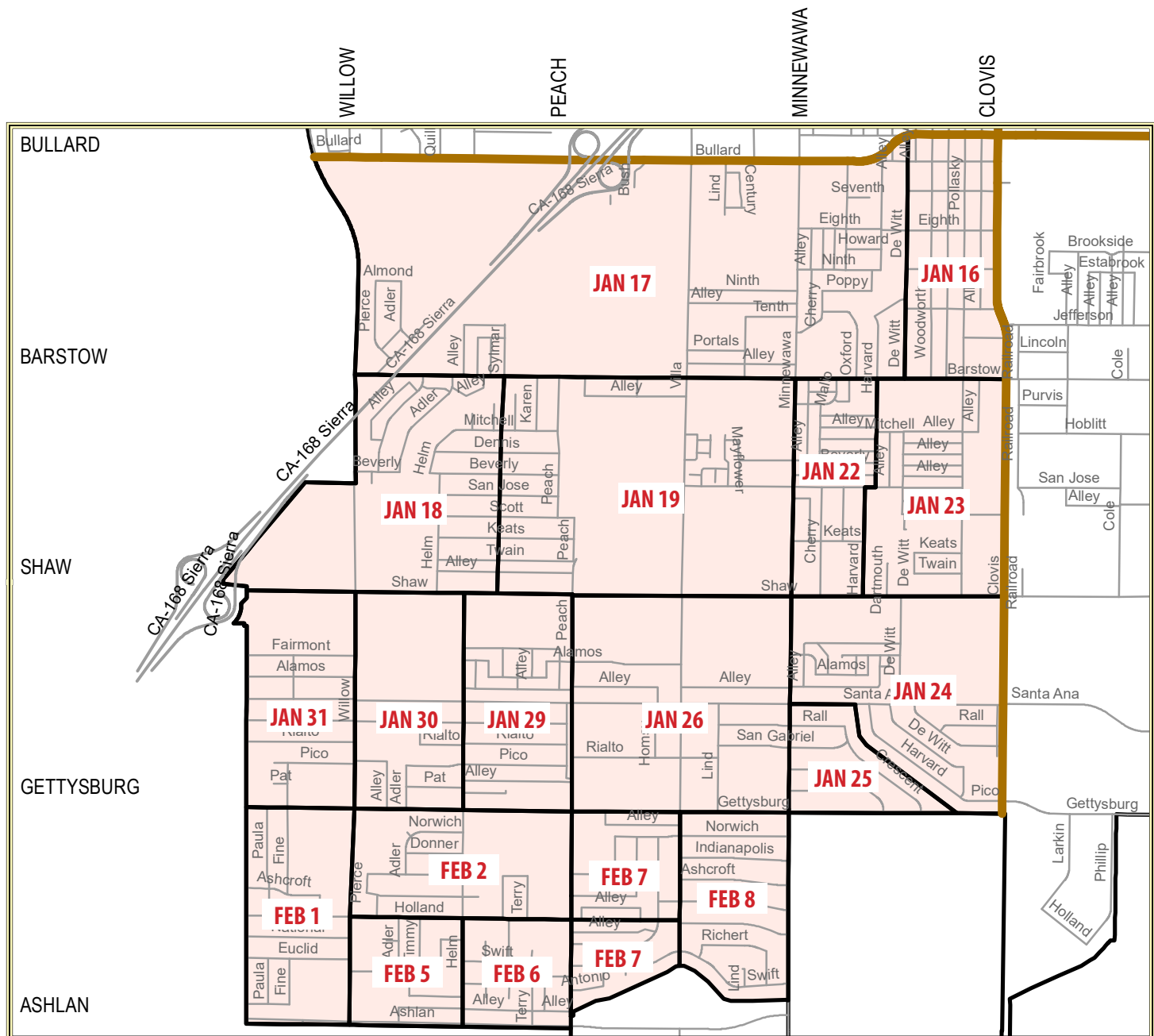


Quadrant 4

Single
Family
Residential
Refuse
Customers
Only

Spring 2024 Clovis Residential Community Clean-Up Program

Some debris may be picked up earlier than your scheduled day but the trucks will return on the scheduled day to pick up the rest of the debris.



For more information call: **(559) 324-2604**
or visit www.cityofclovis.com (Click on Residents)

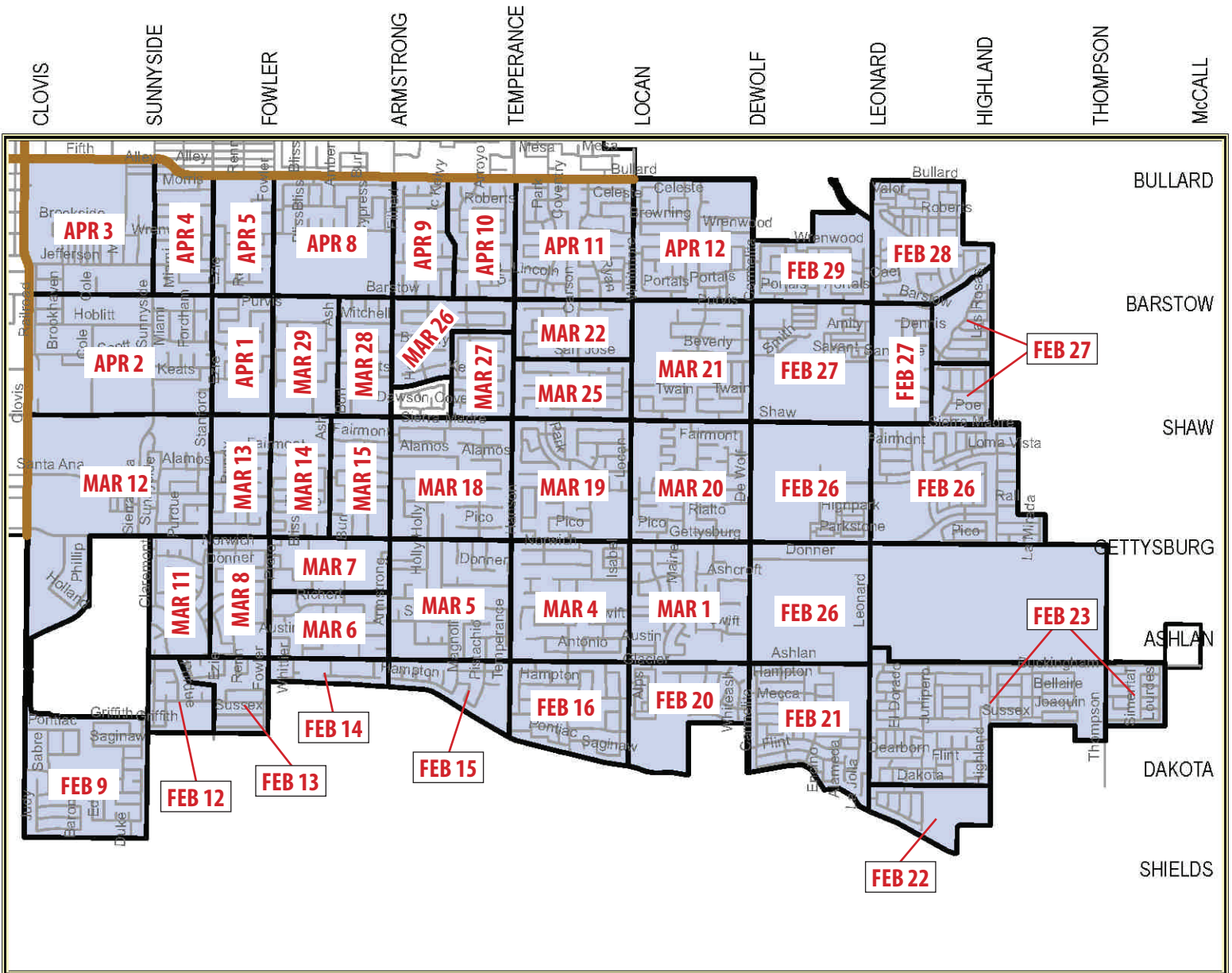
Community
Clean-Up Viewer



**Single
Family
Residential
Refuse
Customers
Only**

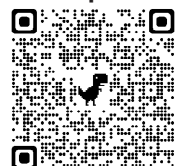
Spring 2024 Clovis Residential Community Clean-Up Program

Some debris may be picked up earlier than your scheduled day but the trucks will return on the scheduled day to pick up the rest of the debris.



For more information call: (559) 324-2604
or visit www.cityofclovis.com (Click on Residents)

Community Clean-Up Viewer

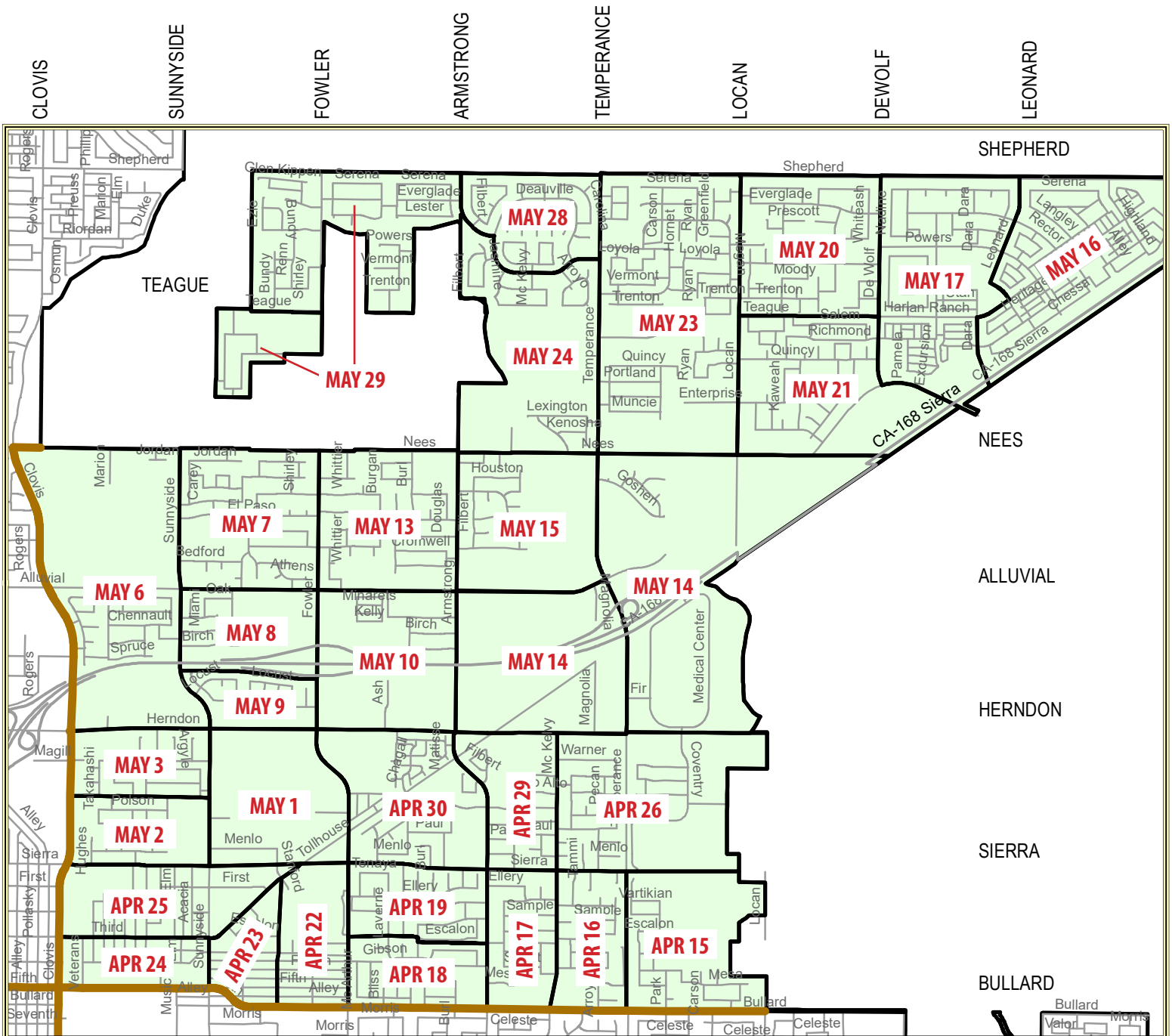


Quadrant 2

Single
Family
Residential
Refuse
Customers
Only

Spring 2024 Clovis Residential Community Clean-Up Program

Some debris may be picked up earlier than your scheduled day but the trucks will return on the scheduled day to pick up the rest of the debris.



For more information call: (559) 324-2604
or visit www.cityofclovis.com (Click on Residents)

Community
Clean-Up Viewer



Trash, Recycling, & Greenwaste Service

General rules for your weekly pick-up

In order to provide efficient garbage, recycling, and organics service, we need your assistance.

- 1** Place your carts (lids opening towards the street or alley) out by 6:00 a.m. on the scheduled day of pick-up, including all holidays. **Please note that service is provided on all holidays.**
- 2** Lids must be closed and nothing should be placed on top of the lid.
Exception: batteries may be placed in a sealable plastic bag on top of the blue recycling cart.
- 3** Only household refuse should be placed in the gray cart, recycling in the blue cart, yard waste/food scraps in the green cart. You may subscribe for additional carts if one container is not sufficient for your wastes by calling (559) 324-2130 (option 5).
- 4** Extra items placed outside the carts will not be picked up (Municipal Code 6-3.04).
Exception: used motor oil & filters.
- 5** Cardboard should not be placed in the gray or green carts. It is recyclable and should be broken down and placed in the blue cart.
- 6** Up to 2.5 gallons of motor oil will be picked up per week with the recyclables. It should be in a plastic container with a closed lid and placed on the ground next to the recycling cart. Oil filters must be placed in a clear plastic bag and set next to the cart.
- 7** Hot coals, concrete, bricks, rocks, sod, dirt, asphalt, tires, and hazardous wastes such as paint and motor oil may not be placed in any cart.
- 8** Household batteries may be picked up with weekly recycling. They are to be in a sealed plastic bag and placed on top of the recycling cart lid.
- 9** Your waste carts must be stored out of sight and behind the building setback except on the day of collection as required by Clovis Municipal Codes 5-27.101 (i) and 3-306 (b).
- 10** For missing/damaged carts, please call 324-2604. Replacements may take up to 3 weeks.

**Keep
6 feet
away from vehicles
and all Clean-Up
debris.**



Toters shall be placed in the street to provide for ADA access.

Materials MUST fit inside carts and lids must be CLOSED.



**Allow
3 feet
between each
of your
containers.**



Water Services

Get to know your backflow

A backflow prevention device is installed on commercial, landscape, industrial, and multifamily water services. It sits above the ground downstream of the water meter. Backflows protect the water system by preventing water from flowing backward into the public water system. While the City owns and maintains your water meter, the backflow device is private property. The owner of the device is required to have it tested by a certified tester annually. The City maintains a list of private companies that can perform the annual test on the City's website. Backflow devices include valves that can be used to shut off water to the building. They are susceptible to freezing, vandalism, and even theft. The City recommends that you insulate and secure your backflow device. A cage or enclosure offers the highest level of protection, but a key to unlock and access the backflow should always be readily available. If you don't have water, you should check your building shut-off valve and your backflow device if you have one.



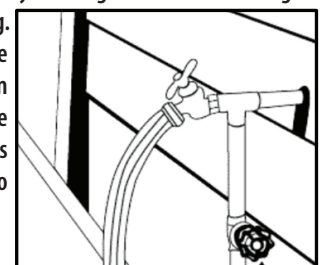
BACKFLOW DEVICE

Building and house shut-off valves

Everyone should have one. Every resident, homeowner, business operator, and maintenance staff should know where this valve is located and verify that it is operational. The City will respond to water emergency calls for shut-offs, but the fastest way to minimize damage from an interior leak is to shut off the service valve. A simple test is to turn on a faucet and try shutting the "off" valve. The gate valve should control all water to the building. It is common on homes to have another gate valve that controls the landscape irrigation water so that work can be done on the irrigation system while the house still has water. The valve in the meter box belongs to the City. Call (559) 324-2600 to operate.



WATER METER BOX



**CUSTOMER SHUT-OFF
VALVE**

CITY VALVE

Water, Sewer, and Recycled Water Services

Water Service Rules

Effective June 1, 2016, the following rules are in effect for Clovis water customers.

April through October - Outside water use for landscape irrigation is limited to Sundays, Wednesdays, and Fridays for customers with even-numbered addresses. Odd-numbered addresses are limited to outside water use on Tuesdays, Thursdays, and Saturdays. **Mondays are non-watering days for all customers.**

November through March - Outside water use for landscape irrigation is limited to Sundays for customers with even-numbered addresses and Saturdays for odd-numbered addresses.

No outdoor watering is allowed during and within 48 hours after measurable rainfall.

Please see the City website listed below for more information on specific water conservation rules.

Customers are responsible for leaks that are between the meter and the customer's interior plumbing.

Only City Public Utilities staff may turn water off or on at the meter. Interconnections between houses are not allowed. Contact the city at 559-324-2600 to schedule turn-offs for maintenance or repairs.

Water Services Available

The City offers various programs to help customers conserve water. Examples are free shower heads, faucet aerators, landscape and interior audits, sprinkler timer setting, and toilet retrofit rebates. Contact the City at 559-324-2600 or go to www.cityofclovis.com under Residents/Public Utilities/Water for more information.

Sewer Service Rules

The City provides both collection and treatment of wastewater that is generated in Clovis. In order to protect our system, ensure that it runs efficiently, and prevent backups, we ask that you adhere to the following rules.

Do not dump the following items into toilets or drains:

Cooking Oil and Grease. Put grease into containers with lids and place in your gray refuse container.

Disposable wipes (even biodegradable ones), mop heads, and shop towels. Put these items in your gray refuse container.

Egg shells. Put these in your green organics container or compost pile.

Diapers or other sanitary products. Put these items in your gray refuse container.

Petroleum products, waste oil, unused chemicals, paints, or other hazardous wastes. Dispose of these at hazardous waste collection events or locations.

Unused medications. Mix with water and place in containers with dirt, coffee grounds, or cat litter and then place in your gray container.

Medication drop-off locations are also available at the Clovis Senior Center and the Clovis Police Department.

The top picture on the right is of tile debris found in a sewer main. The picture on the bottom right is of disposable wipes clogging a sewer lift pump. Unfortunately, most toilet paper substitutes such as disposable wipes are not considered flushable and don't break down in the wastewater collection system.

Sewer services lines that extend from buildings to the sewer main in the street are owned and maintained by the property owner. Keep your sewer service line running clear by not planting trees or large shrubs within 10 feet of the sewer service. Often the location is marked by an "S" chiseled on the curb.



Recycled Water Service

The City is providing recycled water to irrigate large landscape areas throughout portions of the City. The recycled water is in a separate system from the drinking water and is generally designated by the color purple. Signs like the one shown located in landscape areas that are or will be reviving recycled water.



CLOVIS MUNICIPAL CODES YOU SHOULD KNOW

6.3.06

COLLECTION & COLLECTION POINTS

If you live along an alleyway, you must place your city provided waste containers (including organics) in the alleyway before 6 AM on your scheduled collection day.

If you do not live along an alleyway or your alley is too narrow, you must place your containers on the curb before 6 AM on your scheduled collection day and remove them by noon of the following day. Between collection days, containers must be stored away from the road and out of sight.

6.3.10

SPECIAL HAULS OR PICKUPS

If you have excess waste (and this waste is not hazardous or otherwise restricted), additional pickups may be made on request (as City resources allow) for \$13.50.

6.3.13

DEPOSITING GARBAGE IN UNLAWFUL PLACES

It is against the law to dump trash in containers that don't belong to you or in public places, including vacant lots, streets, alleys, gutters, highways, and parks.

If your vehicle or trailer is used to dump trash illegally, you are considered liable and may face penalties.

Penalties for illegal dumping include potential misdemeanor charges and citations of up to \$1,000 per violation.

6.3.15

CONTAMINATED OR ODIFEROUS GARBAGE

It is against the law and a public nuisance to fail to maintain your containers to the extent that they become offensive or odiferous to others or attract vermin.