



## **City of Clovis**

**Pej Xeem Tswv Yim Koom Tes**

Tsim los ntawm pab nom tswv hauv nroog Clovis Council:

6 hli tim 10, 2024

**City of Clovis  
Affordable Housing Programs  
1033 Fifth Street  
Clovis, CA 93612  
(559) 324-2080**

**City of Clovis**  
**Pejxeem Tswvyim Kev Koom Tes**

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## **I. Lus Qhib**

Pej xeem tswyyim kev koom tes los mus tham txog nroog Clovis txojkev koom tes rau lub zej zos, kev txhim kho, thiab txojkev tshuaj xyuas tsoom fwv pob nyiam Community Development Block Grant (CDBG) tus plas haum. Qhov no muaj city cov kev cai thiab kev pab koom tes rau tes haujlwm yuav ua thiab cov uas yuav tshwm sim tom ntej los ntawm pob nyiaj CDBG.

## **II. Tswyyim Koom Tim**

Lub nroog Clovis raug xaiv los tuav tsoom fwv pob nyiaj los ntawm U. S. Department of Housing and Urban Development (HUD). Tus plas haum no muaj nyiaj los pab rau “cov uas raug xaiv” nroog losis cov county uas muaj neeg txomnyem thiab txais tau nyiaj tsawg thiab muaj cov tsev uas nyob rau qhov txomnyem. Vim raug xaiv, lub nroog Clovis tau txais pob nyiaj CDBG plas haum txhua xyoo twg. Pob nyiaj CDBG no yog coj los pab kev kho vaj tse, tsim kom muaj plash aum yuav tsev, txhim kho lub zej zog, muaj kev pab rau lub zej zog thiab txhim kho cov kev losis tej tsev lag luam thiab pab rau sab kev khiav lag luam.

Cov ntaub ntawv txog tswv yim koom tim uas lub nroog yuav tsum saib xyuas muaj xws li:

- Hom phiaj rau txhua xyoo
- 5 xyoo Tswyyim koom tim
- Daim ntawv ntsuas txog cov Tswyyim koom tim (CAPER)
- Pejxeem tswyyim ntawm kev koom tes
- Cov cai uas muaj zwm rau cov ntaub ntawv saum toj

Kev tsim kom muaj pejxeem tswyyim ntawm kev koom tes yog kom muaj raws li tsoom fwv tsab cai Federal Housing and Community Development Act of 1974. Lub nroog txais tos neeg pej xeem txojkev koom tes, cov neeg uas nyob rau thaj chaw txojkev uas tau nyiaj tsawg. Lub nroog yuav pab tiv thaiv kom cov neeg tsis hais hom neeg twg, cov neeg uas tsis paub ntaub ntawv thiab lwm hom muaj xiv los mus cuv npe nkag rau txojkev pab no. Daim ntawv pejxeem tswyyim kev koom tes yog ib daim ntawv uas txhua tus neeg muaj feem muab nyeem tau thiab yog xav tau ua hauv hom lus Mev hu rau City of Clovis ntawm (559) 324-2060.

## **III. Pej xeem kev koom tes tsab cai**

Pej xeem tswyyim kev koom tes yog tsim los tswj kav pej xeem cov tswv yim koom tim. Cov nroog raug xaiv yuav tsum nthuav tawm lub niam tswyyim uas yuav pab txhawb tau cov tswv yim koom tim, hom phiaj rau txhua xyoo, daim ntawv ntsuam xyuas txog cov tswv yim

koom tim (CAPERs), Pej xeem tswv yim ntawm kev koom tes, thiab lwm yam tsab cai, kom muaj sijhawm ntau txaus los mus rau pej xeem los mus tawm suab. Kev pab txhawb nqa pej xeem, lub nroog mam li ua ntawv qhia rau neeg hauv zej zog, tshaj tawm qhia sijhawm sab laj thiab kev ntsib xam, kev tawm suab rau neeg zej zog thiab npaj cov ntaub ntawv qhia rau neeg txhua tus los nyeem thiab tawm suab:

**A. Ntawv qhia rau neeg txog kev cai, sab laj/ntsib xam thiab pej xeem kev tawm suab**

**1. Kev Tshaj Tawm Txog Raws Kev Cai:** Lub Nroog yuav tso cov ntawv tshaj tawm kom raws kev cai, ua lus Askiv thiab lus Mev, ceeb toom rau pej xeem lub rooj sib hais / rooj sib tham thiab cov ntaub ntawv sau tseg muaj rau pej xeem tshuaj xyuas thiab cov lus pom, tsawg kawg yog rau plaub (4) qhov ntawv xov xwm nav-xis-phees/ ntawv xov xwm hauv cov koos haum / cov rooj sib tham hauv zej zog hauv nws txoj cai, ntawm yam tsawg kawg yog ob (2) ntawm uas yuav tsum raug muab luam tawm. Lub Nroog yuav tshaj tawm cov ntawv ceeb toom ua lus Mev thiab lwm yam lus LEP hauv cov ntawv xov xwm hais txog LEP, siv tau dawb thiab tsis them nyiaj. Yog tias tsis muaj cov ntawv xov xwm luam tawm tsis tau tom qab lub paywall lossis tsis muaj kev them nyiaj, ces Lub Nroog yuav siv cov ntawv xov xwm muaj thiab nce cov ntawv xov xwm / cov rooj sib tham hauv online / social media platforms ntawm plaub (4) mus rau rau (6) qhov chaw tshaj tawm saum huab cua. Cov neeg ua haujlwm hauv nroog tuaj yeem txheeb xyuas cov ntawv luam tawm lossis cov ntawv xov xwm online rau kev tshaj tawm, raws li qhov tsim nyog.

**2. Kev Tshaj Tawm Txog Kev Pab Cuam:** Lub Nroog yuav tshaj tawm cov ntawv ceeb toom rau pej xeem, ua lus Askiv thiab lus Mev, ceeb toom hnub tim ntawm cov rooj sib tham/ rooj sib tham rau pej xeem thiab muaj thiab qhov chaw nyob ntawm cov ntaub ntawv sau tseg rau pej xeem tshuaj xyuas thiab cov lus pom, ntawm cov chaw hauv qab no:

- Clovis City Hall: 1033 Fifth Street, Clovis, CA 93612
- Clovis Senior Center: 735 Third Street, Clovis, CA 93612
- Clovis Transit Center: 785 Third Street, Clovis, CA 93612
- Fresno County Public Library in Clovis: 1155 Fifth Street, Clovis, CA 93612
- Clovis Recreational Center: 3495 Clovis Ave., Clovis, CA 93612
- City of Clovis Web Site: [www.cityofclovis.com](http://www.cityofclovis.com)
- City of Clovis social media sites, such as: Facebook, Instagram, and NextDoor

Tagnrho ntawm cov chaw saum toj no yog nkag tau yooj yim rau cov tib neeg uas toob kas kev pab ntawm tes taw txav tsis tau losis tsis muaj zog.

3. Lwm Yam Ntawm Kev Tshaj Tawm : Tsis tas li ntawd, Lub Nroog tuaj yeem tshaj tawm lossis muab cov ntaww ceeb toom rau pej xeem, suav nrog kev tshaj tawm kev lag luam thiab lwm yam kev tshaj tawm, ua lus Askiv thiab lus Mev, ceeb toom rau pej xeem lub rooj sib hais / rooj sib tham thiab cov ntaub ntawv sau tseg rau pej xeem tshuaj xyuas thiab cov lus pom, npaj mus cuag Cov neeg xiam oob khab, cov neeg LEP thiab cov haiv neeg tsawg nyob hauv CDBG cov nyiaj tau los uas tsim nyog, ntawm cov chaw thiab cov rooj sib tham hauv qab no:

- Hab ntxhua khawb ncaws
- Clovis chaw tu tsiaj
- Hab muag khawb ncaws qub
- Tshaj tawm ntawm e-mail rau cov neeg txaus siab thiab cov koos haum pab cuam rau cov neeg tau nyiaj tsawg thiab cov uas tsis muaj lus Askiv txaus (yam tsawg kawg ntawm 10 lub koos haum yuav tsum tau hu rau)
- Muab faib rau cov neeg ua haujlwm hauv nroog, xeev thiab tsoomfwv cov koomhaum, tsoomfwv hauv nroog thiab cov koomhaum hauv cheeb tsam
- Muab faib rau cov koos haum ntiag tug, suav nrog cov chaw muab kev pab cuam hauv zos thiab cov neeg tawm tswy yim xws li lub koos haum pej xeem vaj tse hauv zos, cov chaw saib xyuas kev noj qab haus huv, cov chaw pab cuam tsis muaj tsev nyob, cov neeg tsim vaj tsev tsis muaj txiaj ntsig, thiab cov chaw pab cuam kev noj qab haus huv (xws li cov kev pab cuam rau menuam yaus, cov neeg laus, cov neeg xiam oob qhab. , cov neeg muaj kab mob kas cees HIV / AIDS, cov neeg muaj teeb meem siv yeeb tshuaj, thiab lwm yam).
- Lwm thaj chaw lossis pab pawg raws li cov neeg ua haujlwm hauv nroog tau txheeb xyuas

Cov tib neeg lossis cov koos haum tuaj yeem muab ntxiv npe rau daim ntawv xa email mus rau [Housing@cityofclovis.com](mailto:Housing@cityofclovis.com), hu rau Lub Nroog Clovis ntawm (559) 324-2060, lossis sau ntawv mus rau City of Clovis, CDBG Programs, 1033 Fifth Street , Clovis, CA 93612.

4. Cov ntawv luam rau ntawm tes: Cov ntawv luam faib ntawm tes yog cov ntaub ntawv muaj rau pej xeem tshuaj xyuas thiab cov lus pom yuav muab tso rau hauv cov chaw hauv qab no:

- Clovis City Hall: 1033 Fifth Street, Clovis, CA 93612

- Clovis Senior Center: 735 Third Street, Clovis, CA 93612
- Clovis Transit Center: 785 Third Street,, Clovis, CA 93612
- Fresno County Public Library in Clovis: 1155 Fifth Street, Clovis, CA 93612
- Clovis Recreational Center: 3495 Clovis Ave., Clovis, CA 93612
- City of Clovis Web Site: [www.cityofclovis.com](http://www.cityofclovis.com) (electronic version)

Tag nrho cov chaw saum toj no yog nkag tau yooj yim rau cov tib neeg uas muaj kev tsis taus ntawm kev txav mus los.

5. Lub Sijhawm Saib Xyuas Pej Xeem thiab Kev Tshaj Tawm: Lub Nroog yuav muab cov sijhawm saib xyuas pej xeem thiab tawm tswv yim rau cov ntaub ntawv hauv qab no:

- Tswyim koom tim **sijhawm muab**: 30 hnub
- Hom phiaj rau txhua xyoo **sijhawm muab**: 30 hnub
- Nom Tswv kev cai: 30 hnub
- CAPER sijhawm muab: 15 hnub
- Kev cai muaj rau pejxeem tswyim kev koom tes: 15 hnub

## **B. Cov Rooj Sib tham pej xeem thiab kev hais plaub hauv pej xeem**

1. Tswyim Koomtim (txhua 5 xyoo) - peb lub rooj sib tham rau pej xeem (nrog rau lub rooj sib tham uas tuav los ntawm Pawg Neeg Tawm Tswv Yim CDBG), thiab ib lub rooj sib hais rau pej xeem (City Council lub rooj sib hais) yuav muaj nyob rau lub sij hawm Consolidated Plan txhim kho lub sij hawm los txhawb kev koom tes hauv zej zog thiab kev tawm tswv yim rau pej xeem. Lub Rooj Sib Tham Hauv Nroog yuav suav nrog kev nthuav qhia cov chav kawm tiv thaiv tsawg kawg 30-hnub ua ntej lub rooj sib tham. Cov neeg ua haujlwm hauv nroog yuav ua haujlwm nrog cov koom haum hauv zej zog thiab muab cov ntaub ntawv txhais lus hauv LEP cov lus uas tau txheeb pom hauv Lub Nroog LAP tau pom zoo ua cov ntaub ntawv tseem ceeb uas yuav tsum tau txhais lus.
2. Hom phiaj tswyim (txhua xyoo) - ob lub rooj sib tham rau pej xeem (nrog rau lub rooj sib tham los ntawm CDBG Advisory Committee - saib hauv qab no), thiab ib lub rooj sib hais rau pej xeem (City Council lub rooj sib hais) yuav muaj nyob rau lub sij hawm tsim txoj kev npaj ua ib xyoos los txhawb kev koom tes hauv zej zog thiab kev tawm tswv yim rau pej xeem. Lub Rooj Sib Tham Hauv Nroog yuav suav nrog kev nthuav qhia cov chav kawm tiv thaiv tsawg kawg 30-hnub ua ntej lub rooj sib tham. Cov neeg ua haujlwm hauv nroog yuav ua haujlwm ze nrog cov koom haum hauv zej zog thiab muab cov ntaub ntawv txhais ua LEP cov lus pom nyob rau hauv Lub Nroog LAP tau pom zoo ua cov ntaub ntawv tseem ceeb uas yuav tsum tau txhais lus.

3. CAPER (txhua xyoo) - ib lub rooj sib tham rau pej xeem (lub rooj sib tham los ntawm CDBG Advisory Committee), thiab ib lub rooj sib hais rau pej xeem (City Council lub rooj sib hais) yuav muaj nyob rau lub sij hawm CAPER txoj kev loj hlob los txhawb kev koom tes hauv zej zog thiab kev tawm tswv yim rau pej xeem. Lub Rooj Sib Tham Hauv Nroog yuav suav nrog kev nthuav qhia cov chav kawm tiv thaiv tsawg kawg 15-hnub ua ntej lub rooj sib tham. Cov neeg ua haujlwm hauv nroog yuav ua haujlwm ze nrog cov koom haum hauv zej zog thiab muab cov ntaub ntawv txhais ua LEP cov lus pom nyob rau hauv Lub Nroog LAP tau pom zoo ua cov ntaub ntawv tseem ceeb uas yuav tsum tau txhais lus.
4. Txhim kho kev cai - ib lub rooj sib tham rau pej xeem (lub rooj sib tham los ntawm CDBG Advisory Committee), thiab ib lub rooj sib hais rau pej xeem (City Council lub rooj sib hais) yuav muaj nyob rau lub sij hawm hloov kho ntawm los txhawb kev koom tes hauv zej zog thiab kev tawm tswv yim rau pej xeem. Lub Rooj Sib Tham Hauv Nroog yuav suav nrog kev nthuav qhia cov chav kawm tiv thaiv tsawg kawg 30-hnub ua ntej lub rooj sib tham. Cov neeg ua haujlwm hauv nroog yuav ua haujlwm ze nrog cov koom haum hauv zej zog thiab muab cov ntaub ntawv txhais ua LEP cov lus pom nyob rau hauv Lub Nroog LAP tau pom zoo ua cov ntaub ntawv tseem ceeb uas yuav tsum tau txhais lus.

### **C. Xa tawm pej xeem cov suab lus:**

Cov neeg txaus siab tuaj yeem xa cov lus tawm tswv yim rau pej xeem txog cov phiaj xwm, kev ntsuam xyuas lossis kev hloov kho ntawm e-mail [home@cityofclovis.com](mailto:home@cityofclovis.com), hu rau Lub Nroog Clovis ntawm (559) 324-2060, lossis sau ntawv mus rau Lub Nroog Clovis, CDBG Cov Kev Pabcuam, 1033 Fifth Street, Clovis, CA 93612. Pej xeem cov suab tuaj yeem hais tau rau hauv Clovis City Council cov rooj sab laj.

### **IV. Txhim Kho Kev cai los mus npaj ntaub ntawv Tswvyim koom tim**

Kev hloov kho yog suav tias yog "Tshwj xeeb" thaum twg ib qho, lossis ntawm cov xwm txheej hauv qab no tshwm sim:

- Ib qho raug muab ntxiv lossis tshem tawm ntawm cov haujlwm lossis uas tau txais nyiaj, tsis tau txheeb xyuas yav dhau los hauv tswvyim koom tim Consolidated Plan losis lub tswvyim kev npaj tseg Action Plan

- Yog muaj kev hloov pauv li ntawm 25 feem pua, lossis ntau dua, cov nyiaj CDBG tau faib rau ib qho haujlwm lossis plas-haum.

Lwm qhov kev hloov kho yuav raug suav tias yog kev hloov kho me me thiab yuav tsis xav tau kev ceeb toom rau pej xeem lossis rooj sib hais rau pej xeem.

## **V. Pej xeem pab neeg koom kev sab laj**

Lub Nroog yuav tsum tsim tsa pawg neeg tawm tswv yim txog pej xeem tsawg kawg tsib (5) cov neeg hauv zej zog los tshuaj xyuas CDBG Project kev txhim kho, Consolidated Plan development, Annual Action Plans, CAPERs thiab kev hloov kho ntau yam. Cov tswv cuab yuav raug xaiv los ntawm Tus Thawj Saib Xyuas Lub Nroog, lossis nws tus neeg sawv cev, thiab yuav tsum ua haujlwm rau 2 xyoos tzuas ntxiv.

Pawg neeg tuaj yeem suav nrog cov tswv cuab ntawm cov chav kawm tiv thaiv, cov neeg ua haujlwm ntawm cov koom haum hauv zej zog ua haujlwm pabcuam rau cov neeg nyob hauv Clovis, xws li cov chaw pabcuam LEP, cov koos haum pab tswv yim rau cov hluas, cov tsev txhab nyiaj noj mov, cov koos haum Fair Housing, thiab lwm yam. Pawg neeg yuav tsum yog tus thawj coj ntawm Assistant City Manager, lossis tus raug xaiv.

### A. Lub luag haujlwm ntawm Pawg Neeg Saib Xyuas

1. Pab txhawb cov neeg ua haujlwm hauv City los tsim thiab txheeb xyuas neeg zej zog cov lus thov ntawm kev pab rau tswvyim koom tim.
2. Koom nrog txhua 5 xyoos hauv kev txhim kho Consolidated Plan, thiab tshuaj xyuas cov ntawv sau tseg kom pom zoo rau Clovis City Council rau lawv qhov kev pom zoo.
3. Sib ntsib txhua xyoo, lossis raws li qhov xav tau, rau kev txhim kho, thiab muab tswv yim rau, tej yaam num, cov kev pab cuam, los yog kev ua ub no rau Txoj Kev Npaj Ua Ib Xyoos, suav nrog ua cov lus pom zoo rau kev faib txhua xyoo rau Lub Nroog Council. Cov tswvcuab kuj tseem yuav raug ceeb toom txog lub nroog Council lub rooj sib hais rau pej xeem, thiab txhawb kom tuaj koom yam cuam tshuam txog CDBG.
4. Sib ntsib txhua xyoo rau kev tshuaj xyuas Lub Nroog Clovis 'CAPER piav qhia txog qhov kev nce qib tau ua tiav cov hom phiaj tau teev tseg hauv Cov Kev Npaj Ua Haujlwm Sib Koom Tes thiab Ib Xyoos, thiab pom zoo CAPER rau City Council pom zoo.
5. Cov rooj sib tham hauv pawg thawj coj kuj tseem yuav muab sijhawm rau pej xeem tawm tswv yim.

6. Cov lus sib tham yuav raug npaj los ntawm Assistant City Manager lossis lawv tus neeg sawv cev thiab nthuav tawm rau pawg neeg saib xyuas kev pom zoo ntawm lub rooj sib tham tom ntej.

## **VI. Tswyyim txhawb hom lus**

Kev koom ua ke los ntawm kev siv ntawm no yog Lub Nroog Clovis tswyyim txhawb hom lus.

## **VII. Kev pab cuam thaum muaj kev tim tsum**

Lub Nroog yuav tsum muab kev pab cuam, tshwj xeeb tshaj yog rau cov pab pawg lossis cov tib neeg uas sawv cev rau cov chav kawm tiv thaiv, cov neeg LEP thiab cov neeg tau nyiaj tsawg tsawg kawg nkaus lossis cov neeg tau nyiaj tsawg xwb. Cov kev pab hais tias yuav raug siv los tsim cov lus pom zoo nyiaj txiag rau kev pab raws li ib qho ntawm cov qauv kev pab cuam uas them los ntawm Consolidated Plan. Lub nroog yuav tsum txiav txim siab txog qib uas tsim nyog thiab qib kev pab. Cov kev pab cuam no yuav muaj xws li:

- Pab nrog cov ntawv piaj foob/ daim ntawv application;
- Piav cov txheej txheem rau kev xa cov lus pom zoo;
- Piav txog tsoom fwv teb chaws thiab hauv zos cov cai;
- Muab cov lus tawm suab thiab tswyyim qhia hauv xov tooj lossis hauv cov rooj sib tham;
- Kev tshuaj xyuas thiab tawm tswyim ntawm cov ntawv pov thawj.

## **VIII. Pej xeem kev tawm suab**

Lub Nroog yuav tsum txiav txim siab txog cov lus pom lossis kev tsis txaus siab los ntawm cov neeg txaus siab lossis pab pawg tau txais hauv kev sau ntawv lossis hais lus ntawm pej xeem lub rooj sib hais lossis cov rooj sib tham hauv kev npaj Consolidated Plan, ib qho kev hloov kho rau Txoj Kev Npaj, Kev Npaj Ua Ib Xyoos, lossis Daim Ntawv Qhia Txog Kev Ua Haujlwm Txhua Xyoo.

Cov ntsiab lus ntawm pej xeem cov lus pom lossis cov lus tsis txaus siab lees txais thiab cov ntsiab lus ntawm cov lus lossis cov lus tsis txaus siab tsis lees txais thiab yog vim li cas, yog li ntawd, yuav tsum muab txaus mus rau qhov kawg Consolidated Plan, Plan Kho, Plans Annual Action Plans, thiab Annual Performance Reports. Cov ntaub ntawv kawg yuav muaj ib ntu uas suav nrog tag nrho cov lus pom, ntxiv rau cov lus piav qhia vim li cas cov lus tsis raug lees txais.

## **IX. Pej xeem cov ntawv ntsuam xyuas**

Lub nroog Clovis mam li muab cov ntawv ntsuam xyuas coj los saib thiab txhim kho cov kev pab, pob nyiaj CDBG, kev tshaj tawm qhia txog cov kev zoo thiab kev ntsuas haujlwm

khiav txhua xyoo. Cov neeg ua haujlwm hauv city mam li faib cov ntawv no rau lub zej zos, faib qhov rooj rau qhov rooj ntawm cov pejxeem pab tswyim koom tim.

#### **X. Hom phiaj thiab kev ntsuas seb kev pab pejxeem zoo li cas**

Txhawm rau tsim kom muaj kev koom tes tseem ceeb rau pej xeem hauv cov txheej txheem Consolidated Plan, cov tswv yim yuav raug nrhiav tsis tu ncua los ntawm cov pej xeem ntawm cov rooj sib tham pej xeem thiab cov rooj sib hais uas tau teev tseg saum toj no. Lub Nroog yuav tsom mus rau kev nthuav qhia thiab kev lag luam rau cov rooj sib tham no rau cov neeg muaj peev xwm tau txais txiaj ntsig ntawm txoj haujlwm, suav nrog cov chav kawm tiv thaiv thiab cov neeg nyob hauv cov zej zog tau nyiaj tsawg. Cov neeg nyob hauv yuav raug nug kom txheeb xyuas cov kev xav tau hauv zej zog thiab qhov tseem ceeb hauv kev tsim cov phiaj xwm.

Tag nrho cov rooj sib tham thiab rooj sib tham yuav tsum tau ua thaum tav su lossis yav tsaus ntuj thiab yuav tsum muaj nyob rau ntawm qhov chaw yooj yim uas haum rau cov neeg xiam oob qhab. Lub Nroog yuav tsum muab cov neeg txhais lus rau cov pej xeem tsis hais lus Askiv thaum thov tsawg kawg 48 teev ua ntej lub rooj sib tham lossis rooj sib hais.

**Hom Phiaj:** Lub Nroog tau teeb tsa lub rooj sib tham rau pej xeem thiab cov neeg tuaj koom lub rooj sib hais hauv lub hom phiaj tsawg kawg ntawm tsib tus neeg hauv ib lub rooj sib tham, xws li hauv online lossis virtual. Cov neeg ua haujlwm hauv nroog yuav tshuaj xyuas cov kev koom tes rau pej xeem tom qab txhua lub rooj sib tham rau pej xeem / rooj sib hais thiab kho cov phiaj xwm nthuav tawm raws li.

#### **XI. Txaitsos suab los ntawm cov koos haum**

Lub Nroog yuav muab cov ntawv thov kev tawm tswv yim los ntawm cov koos haum hauv zej zog thiab cov tib neeg txaus siab. Hom kev tawm tswv yim yuav tsum tau thov suav nrog: kev ua tau zoo ntawm kev nthuav qhia thiab cov ntaub ntawv nthuav tawm, kev koom tes yooj yim, qib ntawm cov ntaub ntawv muab, thiab lwm yam.

#### **XII. Kev pab ntawm kev txhais lus**

Yog tias koj xav tau kev pab tsim nyog lossis xav tau kev pab hais lus, kev pab cuam lossis kev pab cuam txhais lus los koom nrog lub rooj sib tham no thov hu rau Lub Nroog Clovis ntawm (559) 324-2060. Kev ceeb toom ntawm 48-teev ua ntej lub rooj sib tham yuav ua rau Lub Nroog tuaj yeem npaj tsim nyog los xyuas kom muaj kev nkag tau yooj yim.

### **XIII. Daim ntawv txwv tsis pub muaj kev ntxub ntxaug**

Nws yog txoj cai ntawm Lub Nroog Clovis kom tsis txhob muaj kev ntxub ntxaug ntawm haiv neeg, xim, lub tebchaws tuaj, kev ntseeg, poj niam txiv neej, thiab nyiam kev sib deev. Yog tias koj muaj lus tsis txaus siab lossis kev txhawj xeeb, thov hu rau City of Clovis 504 Coordinator ntawm (559) 324-2060.

**Puas xav tau kev pab ntawm nroog Clovis?** C California Relay Service muaj kev cob qhia txog kev txuas lus ntawm cov neeg tsis hnov lus, lag ntseg, thiab hais tsis tau lus uas siv xov tooj sib txuas lus. Leejtwg toob kas seem no hu rau City of Clovis thiab ntaus 711. Daim ntawv no muaj sau ua lus Mev thiab Hmoob. Leejtwg xav tau hu ua (559) 324-2060.