

Product	Vendor	Purpose	Category	Custodian	Collection Frequency	Updated Frequency
Adobe Pro	Adobe	PDF document creation, PDF review	Reporting	Information Technology Division	Daily	Daily
ArcGIS	ESRI	City Wide Information Infrastructure - Streets, Water Zoning, General Plans. Map integration.	Geographic Information Systems (GIS)	Planning and Development Department Information Technology Division Public Utilities Department	As Needed	As Needed
Asana	Asana	Project management	Project management	Planning and Development Department	Daily	Daily
AutoDesk	AutoDesk	Drafting and CAD	Geographic Information Systems (GIS)	Planning and Development Department Information Technology Division	As Needed	As Needed
Bluebeam Revu	Bluebeam	PDF document creation, PDF review	Document Management	Planning and Development Department Information Technology Division Finance Department	As Needed	As Needed
Crystal Reports	Business Intelligence	Reporting tool	Reporting	Information Technology Division	As Needed	As Needed
DataNOW	Harris Computer	Utility Billing	Utility Billing	Finance Department	Daily	Daily
EnerGov	Tyler	Building Permits	Building Permits	Building Division	Daily	Daily
Exchange	Microsoft	Enterprise email and calendaring	Email System	Information Technology Division	Daily	Daily
FASTER	Samsara	Fleet Management	Fleet Software	Public Utilities Department	As Needed	As Needed
Freshservice	Freshworks	Help Desk Software	Computer Management	Information Technology Division	Daily	Daily
FTR Reporter	FTR	Council recording	Council	Administration Department Information	As Needed	As Needed
GOGov	GOGov	Citizen Relationship Management	Citizen Communication	Information Technology Division	As Needed	As Needed
Hdl	HDL Software	License tracking	Business License	Finance Department	As Needed	As Needed
IG inspect	Tyler	Inspection	inspection	Planning and Development Department	Daily	Daily
NeoGov	NeoGov	Applicant tracking	Human Resources	Human Resources Division	As Needed	As Needed
Office 365	Microsoft	Office productivity and email.	Other	Information Technology Division	As Needed	As Needed
OnBase	Hyland Software	Document Management System	Permanent records Council reports, agendas, and minutes Planning, Engineering, and Building	Administration Department Information Technology Division Planning and Development Department	Daily	Daily
Paymentus	Paymentus	Online Utility Billing payments	Utility Billing	Finance Department	Daily	Daily
ProSystem fx®	CCH	Audit Software	Reporting	Finance Department	As Needed	As Needed
Quickbooks Timesheet	Intuit	Timekeeping	Timekeeping	Planning and Development Department	Daily	Daily
SharePoint	Microsoft	Employee collaboration platform	Internal Communication	Police Department	Daily	Daily
Shelter Buddy	Shelter Buddy	Animal licensing and tracking	Animal License	Animal Control Division	Daily	Daily
Sling	Toast	Timekeeping and scheduling	Timekeeping	Senior Center Finance Transit	Daily	Daily
Solarwinds	Solarwinds	System management	System management	Information Technology Division	Daily	Daily
Spare	Spare Labs	Transit demand-based routing scheduling and payment	Transit	Transit Division	Daily	Daily
SpryPoint	SpryPoint	Utility Billing	Utility Billing	Public Utilities Department Finance	Daily	Daily
Teamsideline	Teamsideline	Team sports and recreation management	Recreation	Recreation Division	As Needed	As Needed
Telestaff	Kronos	Timekeeping and scheduling	Timekeeping	Fire Department	Daily	Daily
TreeKeeper	Davey Resource Grou	Urban tree inventory	Public Utilities	Public Utilities Department	As Needed	As Needed
YoDeck	Flipnode	Digital Sinage	Digital information	Senior Center	Daily	Daily